



CITY OF TEMPLE CITY - Parks and Recreation Department

Temple City City Hall

9701 Las Tunas Drive Temple City, CA 91780

DIAL-A-RIDE TRANSPORTATION SURVEY

Complete and submit the survey on or before February 28, 2023 to provide the City with valuable information regarding your satisfaction with the Dial-A-Ride service. Surveys may be mailed to the above address, submitted in person at the Community Center, Live Oak Park, 10144 Bogue Street OR emailed to jventers@templecity.us, Jennifer Venters, Parks and Recreation Secretary.

Survey results will be discussed at the Parks and Recreation Meeting on March 15, 2023.

	Every Week	1-2 Times a Month	1-2 Times per Year	N/A
How often do you use Dial-A-Ride services?				

Comments: _____

	Medical Appointments	Shopping	Visit Family/Friends	Non-Medical Appointments	Other
What do you use Dial-A-Ride for? (Check all the apply)					

Comments: _____

	Excellent	Good	Poor	N/A
How would you rate the boundaries for rides provided by Dial-A-Ride?				

Comments: _____

	Always	Often	Sometimes	Never
Are there enough reservation spots available?				

Comments: _____

Always Often Sometimes Never

Do the hours of service provided meet your needs?

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Comments: _____

Always Often Sometimes Never

Are the drivers prompt in service?

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Comments: _____

Always Often Sometimes Never

Are the dispatchers/drivers polite and professional?

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Comments: _____

Always Often Sometimes Never

Are you asked to provide your Dial-A-Ride Membership Card upon pick up?

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Comments: _____

Always Often Sometimes Never

Do you ride with multiple passengers?

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Comments: _____

Always Often Sometimes Never

Do the vans appear to be clean/sanitized?

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Comments: _____

Do you have any suggestions regarding additional locations to be transported?

Additional suggestions/comments
